

Privacy Policy

Updated October 2021

Your Privacy Matters

As one of Bristol's leading independent letting agents, we hold ourselves to the highest standards on how we collect, store and share your personal data. If you have any concerns about your personal data and how this is managed by Fox & Fox Property Ltd, then in the first instance, please write or email us by using the contact details below contained under the heading "data controller".

Data Controller

For the purposes of personal data collection, the Data Controller is known as "Fox & Fox Property Management" with the Information Commissioners Office registration number of ZA546282 who can be contacted at the following address:

Suite 6, 77a North St, Downend, Bristol, BS16 5SE
0117 2141411
office@foxandfoxproperty.co.uk

Personal Data We Collect

We use the personal data you provide through our website, property portals, telephone and email enquiries, contact us button, valuation button, message us button options for the purposes of answering your query or registering you on our applicant's database if requested. We will not contact you about any other purpose unless you have given us explicit consent to do so.

Reasons We Share Personal Data

We will only share personal data with third parties, when it is reasonable to do so, and where there is no unwarranted harm upon you. For example, if you request to be added to our database for 1 bed properties in BS postcode we will store and share your personal data with our third-party management software system. At no time we will share your personal details with any other party unless we have a lawful basis to do so, or you have given explicit consent. If you are a tenant of ours, we reserve the right to share your data with utility companies, local authorities, contractors and parties with a genuine reason to have your data.

How to Access & Control Your Personal Data

We will store your personal data on our secure servers and hold them until such a time, there is no lawful basis to do so. You have the right to request we amend or delete your personal data at anytime and this can be done, by using the contact details above. We will confirm deletion or amendment within 7 working days or if we are unable to do so, then we will explain the lawful reason why this cannot be actioned.

Cookies

The Cookies on our website are used to collect information about how visitors use our site. We use the information to compile reports and to help us improve the site. The cookies collect information in an anonymous form, including the number of visitors to the site, where visitors have come to the site from and the pages they visited. We also have cookies to confirm if a visitor to the site has accepted for Cookies to be installed on their computer. At any time, you can clear and remove the Cookies via the settings option of your internet browser. You can find more information about Cookies by clicking this link <http://www.allaboutcookies.org/>

Links to Third Party Websites

Our website may contain links to other sites, mainly those of official legal regulatory bodies, but also to those of other third parties. Fox & Fox Property Ltd is not responsible for the privacy practices within any of these other sites. You should be aware of this when you leave the Fox & Fox Property Ltd website and we encourage you to read the privacy statements on other websites you visit.